



To: Comcast Business Services

business.comcast.com**Disconnect Request Form**

Attention: Disconnect Processing

Direct Dial: 1-800-391-3000

E-Mail: Voluntary_Disconnect_Request@comcast.com**A. Please accept this letter as an authorized written request to disconnect Business Class Services for:**

FLORIDA_HOUSING FINAN
Company Name
227 N BRONOUGH ST STE 5000
Address
TALLAHASSEE FL 32301
City State Zip
[REDACTED] CR270316048
Account # MACD# Ticket #

B. Select one:

☐ Transfer Existing Service	Stop Service Date: _____ Start Service Date: _____ New Address: _____ City: _____ State: _____ Zip: _____
☒ Permanent Disconnect	Disconnect Reason _____ Please select new provider: _____ Other Provider: _____ Check all that apply: ☐ Voice Disconnect ☒ Internet Disconnect ☐ Video Disconnect ☐ Smart Office Disconnect ☐ Cloud Solutions Disconnect
☐ Voice Port Out	I will be porting my number(s) to: _____

C. Approval

Aug 19, 2026

Authorized Signature
Angie Sellers

Date Signed

Print Name

Contact Telephone Number

Final 'Bill To' Address

D. Important Information regarding your company's Business Class Account**EARLY TERMINATION FEE AND NOTICE OF TERMINATION**

Pursuant to Comcast's records, Early Termination Fee liability:

\$0.00

Pursuant to the General Terms and Conditions (GTC) of my company's Comcast Business Class Service Order Agreement. My company may be liable for 100% of the balance remaining if services are disconnected or terminated during the initial term (Early Termination Fee). My company will also be billed for any Comcast Equipment that is not returned to a Comcast Service Center (like cable modem and television set-top boxes). If my company is terminating Services as indicated above, **this document will serve as my company's 30 day notice of termination (as required by the GTC)**. My company will be responsible for outstanding amounts due for the Services through the actual date of termination.

If my company decides to reconnect its Business Class account, it will be assigned a new email address and Static IP (if applicable) and/or telephone number(s), as applicable.

If my company is taking (porting) its telephone number(s) to another provider, it must contact the new provider to set up service. The new provider will contact Comcast to terminate the company's Business Class Voice Service (to ensure there will be no loss of service during the transfer).

Company Name: Florida Housing Finance Corp

Order #

OID: [REDACTED]

Service Location:

Address 1 227 N BRONOUGH ST
Address 2 STE 5000
City TALLAHASSEE
State FL
Zip 32301
Primary Contact Name David Hearn
Primary Contact Phone (850) 488-4197
Primary Contact Email david.hearn@floridahousing.org

Billing Location:

Address 1 227 N BRONOUGH ST STE 5000
Address 2
City TALLAHASSEE
State FL
Zip 32301
Billing Contact Name David Hearn
Billing Contact Phone (850) 488-4197
Billing Contact Email david.hearn@floridahousing.org
Tax Exempt No

Service Term 24 Months

Package Code: 9326102420

Package & Promotion Details

Data, SecurityEdge Package for discounted rate of \$210 for months 1-24, increasing to then regular rate in month 25. Package includes Business Internet Gigabit Extra (download speed up to 1.25 Gbps) and SecurityEdge. 2 year term agreement required. Additional \$10 MRC discount with enrollment in EcoBill paperless billing and automatic payments through Comcast's self-service online tool via <https://business.comcast.com/myaccount> within 30 days of service installation. If either EcoBill paperless billing or automatic payment service is cancelled during the promo, the monthly service charge automatically increases by \$10.00. Mobile discount for existing Comcast Business Internet Standard service or higher customers who activate new Comcast Business Mobile service with minimum 2 Mobile Unlimited lines: \$30 discount with 2 to 4 Mobile Unlimited lines, \$20 discount with 5 or more Mobile Unlimited lines. Mobile discount applied to Comcast Business Internet bill for 12 months. Limit one discount per account. After 12 months, or if any of the required services are cancelled or downgraded, or if Unlimited service is switched to By the Gig, the mobile discount will be removed. Comcast Business Internet must be installed by 12/12/2023 to qualify for the mobile discount. Comcast Business Mobile Unlimited lines must be activated within 90 days of Comcast Business Mobile Unlimited order date. Equipment, installation, taxes and fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other applicable charges extra and subject to change. Standard Install waived.


Customer Initials

Package	Services Included	Qty	Package Monthly Service Charge ¹	Package Non-Recurring Charge ²
Data, SecurityEdge Package	Business Internet Gigabit Extra	1	\$ 210.00	\$ 0.00
	SecurityEdge Service Fee	1		
Equipment and Additional Service(s)		Qty	Additional Monthly Service Charge ¹	Additional Non-Recurring Charge ²
Equipment Fee				
Equipment Fee		1	\$ 19.95	
Additional Fees				
Professional Installation		1	\$ 0.00	\$ 0.00
Total Additional Charge			\$ 19.95	\$ 0.00

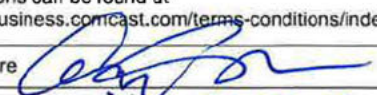
	Monthly Service Charge ¹	Non-Recurring Charge ²
Total Charge for Service Order	\$ 229.95	\$ 0.00



OID-

Company Name: Florida Housing Finance Corp

Order # OID:

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at *****business.comcast.com/terms-conditions/index.	
Signature	
Name	<u>Angelika Sellers</u>
Title	<u>CFO</u>
Date	<u>11-13-2023</u>

FOR COMCAST USE ONLY	
Sales Representative	<u>James Rohn</u>
Sales Representative Code	<u>005A0000002u6KMIAY</u>
Sales Manager/Director Name	<u>SalesManager</u>
Sales Manager/Director	<u>Approved</u>
Division	<u> </u>
SmartOffice License	<u> </u>

CompanyName:

Florida Housing Finance Corp

Order #:

OID-

BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email | No

No

Equipment Selection

Comcast Business Router v2

Number of Static IPs* 0

0

Business Web Hosting

☐ No

BUSINESS VIDEO CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:	
Outlet 1 - Primary				
Outlet 2 - Additional				
Outlet 3 - Additional				
Outlet 4 - Additional				
Outlet 5 - Additional				
Outlet 6 - Additional			Total Occupancy	
Outlet 7 - Additional			OUTLETS 9 & UP	QUANTITY
Outlet 8 - Additional			TV Box + Remote	
			TV Adapter	

BUSINESS VOICE CONFIGURATION DETAILS

Directory Listing Details		Additional Voice Details	
Directory Listing (Published, Non-Published, Unlisted)		Caller ID	
Directory Listing Phone Number		Caller ID Display Name	
Directory Listing Display Name		International dialing	
DA/DL Header Text Information		Call Blocking	
DA/DL Header Code Information		Auto Attendant	
Standard Industry Code			

Hunt Group Configuration Details

Hunt Group Features Requested (Yes/No)	
Hunt Group 1 Configuration Type	
Hunt Group 2 Configuration Type	

[illegible]

CompanyName:

Florida Housing Finance Corp

Order #:

OID:

Toll Free #	Calling Originating Area	Associated TN
-------------	--------------------------	---------------