

**THIRD AMENDMENT
TO CONTRACT NUMBER 026IT-2024**

THIS THIRD AMENDMENT ("Amendment") to CONTRACT NUMBER 026IT-2024 is entered into and effective as of April 13, 2026 ("Effective Date") by and between FLORIDA HOUSING FINANCE CORPORATION, a public corporation and a public body corporate and politic ("Florida Housing"), and GLOBAL INFORMATION SERVICES, INC ("Contractor").

RECITALS

- A. Florida Housing and Contractor entered into Contract Number 026IT-2024, dated April 2, 2024, ("Contract") wherein Contractor agreed to provide or perform IT Staff Augmentation Services pursuant to State Term Contract #80101507-23-STC-ITSA Request for Quote 2024-03. As used herein, "Contract" shall include within its meaning any modification or amendment to the Contract.
- B. The initial term of the Contract is for two years, beginning April 13, 2024, and ending April 12, 2026.
- C. Section D of the Contract provides that the Contract may be renewed for a one-year term.
- D. Florida Housing and Contractor wish to a renew the Contract for the one-year renewal term, subject to the terms and conditions set forth below.

AGREEMENT

NOW THEREFORE, in consideration of the terms and conditions contained in the Contract and this Amendment, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

A. Effective Date; Recitals. Upon its execution by both parties, this Amendment shall be effective as of the Effective Date. The above recitals are true and correct and form a part of this Amendment.

B. Renewal. The Contract is hereby renewed for a one-year renewal term, beginning April 13, 2026, and ending April 12, 2027. Subject to any previous amendments or modifications and except as otherwise provided in this Amendment, the Contract shall stand renewed upon its same terms and conditions.

C. Amendments. The Contract is amended as follows:

- 1. Within Exhibit C, Purchase Order 26-003 is hereby appended to add funds for the renewal term.

Purchase Order

26-003

Order Date

3 / 12 / 2026

Vendor:

Global Information Services, Inc.

Attn: Behzad Shah (Director)

2639 N. Monroe Street (Building B, Suite 108)

Tallahassee, FL 32303

Ship To:

Florida Housing Finance Corporation

Suite 5000

227 N. Bronough St.

Tallahassee, FL 32301-1329

Vendor		Vendor Fax #	Vendor Telephone #	Ship Via	FOB	Terms
			850 / 514 - 1395			Due upon receipt
Buyer	Contact Name		Remarks		Freight	Tax (Y/N)
	Behzad Shah (Director) shah@gisiusa.com		STC # 80101507-23-STC-ITSA RFQ - 2024-03			N
Line	Qty Ordered	Unit of Measure	Your Item Number	Our Item Number	Unit Price	Extended Price
	Qty Received	Qty Open	Item Description		Date Required	
1	2,240	EACH			112.00000	250,880.00
			IT Staff Augmentation Services – Advanced Data Warehouse Analyst Resource Name: Mohammed Amir Khan (1 year contract renewal, year 3 of contract)			
2						
3						
4			This is part of Contract #026IT-2024, which resulted from RFQ 2024-03. The PO is incorporated as p. 1 of Exhibit C.			
5						
6						
7						
Nontaxable Subtotal Taxable Subtotal Tax Total Order						250,880.00 250,880.00

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Print Date: 3/12/26 12:01 PM



Authorized Signature

Vendor Original

D. Attestation. The Contractor attests, under penalty of perjury, that it does not use coercion for labor or services as defined in s. 787.06, F.S.

E. General Terms and Conditions.

1. This Amendment shall be construed and enforced according to the laws of the State of Florida and venue for any actions arising hereunder shall lie in Leon County, Florida.

2. This Amendment shall be binding upon and inure to the benefit of the parties hereto, and their respective heirs, successors and assigns.

3. This Amendment may be executed in counterpart originals, no one of which needs to contain the signatures of all parties hereto, but all of which together shall constitute one and the same instrument.

4. All rights, powers and remedies provided herein may be exercised only to the extent that the exercise thereof does not violate any applicable law and are intended to be limited to the extent necessary so that they will not render this Amendment invalid, illegal, or unenforceable under any applicable law. If any term of this Amendment shall be held to be invalid, illegal or unenforceable, the validity of the other terms of this Amendment shall in no way be affected thereby.

5. Except as specifically modified by this Amendment, the Contract shall remain in full force and effect, and all of the terms and provisions thereof are hereby ratified and confirmed.

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IN WITNESS WHEREOF, the Parties have executed this THIRD AMENDMENT to Contract Number 026IT-2024, by a duly authorized representative, effective as of the Effective Date.

GLOBAL INFORMATION SERVICES, INC.

By: Behzad Shah

Name: Behzad Shah

Title: Director

Date: 03/23/2026

FLORIDA HOUSING FINANCE CORPORATION

By: Angeli G. Sellers

Name: Angeli G. Sellers

Title: CFO

Date: 3/24/2024

**SECOND AMENDMENT
TO CONTRACT NUMBER 026IT-2024**

THIS SECOND AMENDMENT ("Amendment") to CONTRACT NUMBER 026IT-2024 is entered into and effective as of February 1, 2026 ("Effective Date") by and between FLORIDA HOUSING FINANCE CORPORATION, a public corporation and a public body corporate and politic ("Florida Housing"), and GLOBAL INFORMATION SERVICES, INC ("Contractor").

RECITALS

- A. Florida Housing and Contractor entered into Contract Number 026IT-2024, dated April 2, 2024, ("Contract") wherein Contractor agreed to provide or perform IT Staff Augmentation Services pursuant to State Term Contract #80101507-23-STC-ITSA Request for Quote 2024-03. As used herein, "Contract" shall include within its meaning any modification or amendment to the Contract.
- B. The initial term of the Contract is for two years, beginning April 13, 2024, and ending April 12, 2026.
- C. Florida Housing and Contractor wish to amend the Contract, subject to the terms and conditions set forth below.

AGREEMENT

NOW THEREFORE, in consideration of the terms and conditions contained in the Contract and this Amendment, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

A. Effective Date; Recitals. Upon its execution by both parties, this Amendment shall be effective as of the Effective Date. The above recitals are true and correct and form a part of this Amendment.

B. Amendments. The Contract is amended as follows:

- 1. Within Exhibit C, Purchase Order 25-001 is hereby amended to add an additional 250 hours for the second year of the contract term.

Purchase Order

25-001
(Amended)

Order Date

11 / 18 / 2025

Vendor:

Global Information Services, Inc.

Attn: Behzad Shah (Director)

2639 N. Monroe Street (Building B, Suite 108)

Tallahassee, FL 32303

Ship To:

Florida Housing Finance Corporation

Suite 5000

227 N. Bronough St.

Tallahassee, FL 32301-1329

Vendor	Vendor Fax #	Vendor Telephone #	Ship Via	FOB	Terms	
		850 / 514 - 1395			Due upon receipt	
Buyer	Contact Name		Remarks		Freight	Tax (Y/N)
	Behzad Shah (Director) shah@gisiusa.com		STC # 80101507-23-STC-ITSA RFQ - 2024-03			N
Line	Qty Ordered	Unit of Measure	Your Item Number	Our Item Number	Unit Price	Extended Price
	Qty Received	Qty Open	Item Description		Date Required	
1	1,920	EACH			112.00000	215,040.00
			IT Staff Augmentation Services – Advanced Data Warehouse Analyst Resource Name: Mohammed Amir Khan (2nd year of contract)			
2	250	EACH			112.00000	28,000.00
			IT Staff Augmentation Services – Advanced Data Warehouse Analyst Resource Name: Mohammed Amir Khan (add 250 hours to second year of 2nd year of contract term)			
3						
4			This is part of Contract #026IT-2024, which resulted from RFQ 2024-03. The PO is incorporated as p. 1 of Exhibit C.			
5						
6						
7						
Nontaxable Subtotal						243,040.00
Taxable Subtotal						
Tax						
Total Order						243,040.00

C. General Terms and Conditions.

1. This Amendment shall be construed and enforced according to the laws of the State of Florida and venue for any actions arising hereunder shall lie in Leon County, Florida.

2. This Amendment shall be binding upon and inure to the benefit of the parties hereto, and their respective heirs, successors and assigns.

3. This Amendment may be executed in counterpart originals, no one of which needs to contain the signatures of all parties hereto, but all of which together shall constitute one and the same instrument.

4. All rights, powers and remedies provided herein may be exercised only to the extent that the exercise thereof does not violate any applicable law and are intended to be limited to the extent necessary so that they will not render this Amendment invalid, illegal, or unenforceable under any applicable law. If any term of this Amendment shall be held to be invalid, illegal or unenforceable, the validity of the other terms of this Amendment shall in no way be affected thereby.

5. Except as specifically modified by this Amendment, the Contract shall remain in full force and effect, and all of the terms and provisions thereof are hereby ratified and confirmed.

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK

IN WITNESS WHEREOF, the Parties have executed this SECOND AMENDMENT to Contract Number 026IT-2024, by a duly authorized representative, effective as of the Effective Date.

GLOBAL INFORMATION SERVICES, INC.

By: Behzad Shah

Name: Behzad Shah

Title: Director

Date: Jan 13, 2026

FLORIDA HOUSING FINANCE CORPORATION

By: Angelika G. Sellers

Name: Angelika G. Sellers

Title: CFO

Date: 1-13-2026

**FIRST AMENDMENT
TO CONTRACT NUMBER 026IT-2024**

THIS FIRST AMENDMENT ("Amendment") to CONTRACT NUMBER 026IT-2024 is entered into and effective as of March 24, 2025 ("Effective Date") by and between FLORIDA HOUSING FINANCE CORPORATION, a public corporation and a public body corporate and politic ("Florida Housing"), and GLOBAL INFORMATION SERVICES, INC ("Contractor").

RECITALS

- A. Florida Housing and Contractor entered into Contract Number 026IT-2024, dated April 2, 2024, ("Contract") wherein Contractor agreed to provide or perform IT Staff Augmentation Services pursuant to State Term Contract #80101507-23-STC-ITSA Request for Quote 2024-03. As used herein, "Contract" shall include within its meaning any modification or amendment to the Contract.
- B. The initial term of the Contract is for two years, beginning April 13, 2024, and ending April 12, 2026.
- C. Florida Housing and Contractor wish to amend the Contract, subject to the terms and conditions set forth below.

AGREEMENT

NOW THEREFORE, in consideration of the terms and conditions contained in the Contract and this Amendment, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

A. Effective Date; Recitals. Upon its execution by both parties, this Amendment shall be effective as of the Effective Date. The above recitals are true and correct and form a part of this Amendment.

B. Amendments. The Contract is amended as follows:

- 1. Purchase Order 25-001 is hereby appended to the beginning of Exhibit C:

Purchase Order

25-001

Order Date

1 / 29 / 2025

Vendor:

Global Information Services, Inc.

Attn: Behzad Shah (Director)

2639 N. Monroe Street (Building B, Suite 108)

Tallahassee, FL 32303

Ship To:

Florida Housing Finance Corporation

Suite 5000

227 N. Bronough St.

Tallahassee, FL 32301-1329

Vendor		Vendor Fax #	Vendor Telephone #	Ship Via	FOB	Terms	
			850 / 514 - 1395			Due upon receipt	
Buyer	Contact Name		Remarks		Freight		Tax (Y/N)
	Behzad Shah (Director) shah@gisiusa.com		STC # 80101507-23-STC-ITSA RFQ - 2024-03				N
Line	Qty Ordered	Unit of Measure	Your Item Number	Our Item Number	Unit Price	Extended Price	
	Qty Received	Qty Open	Item Description		Date Required		
1	1,920	EACH			112.00000	215,040.00	
			Warehouse Analyst Resource Name: Mohammed Amir Khan (2nd year of contract)				
2							
3			This is part of Contract #026IT-2024, which resulted from RFQ 2024-03. The PO is incorporated as p. 1 of Exhibit C.				
4							
5							
6							
7							
Nontaxable Subtotal						215,040.00	
Taxable Subtotal							
Tax							
Total Order						215,040.00	

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Print Date: 1/29/25 11:51 AM



Authorized Signature

2. Sub-item 8 is hereby added to Section N, Other Provisions:

8. The Contractor attests, under penalty of perjury, that it does not use coercion for labor or services as defined in Section 787.06, Fla. Stat.

C. General Terms and Conditions.

1. This Amendment shall be construed and enforced according to the laws of the State of Florida and venue for any actions arising hereunder shall lie in Leon County, Florida.

2. This Amendment shall be binding upon and inure to the benefit of the parties hereto, and their respective heirs, successors and assigns.

3. This Amendment may be executed in counterpart originals, no one of which needs to contain the signatures of all parties hereto, but all of which together shall constitute one and the same instrument.

4. All rights, powers and remedies provided herein may be exercised only to the extent that the exercise thereof does not violate any applicable law and are intended to be limited to the extent necessary so that they will not render this Amendment invalid, illegal, or unenforceable under any applicable law. If any term of this Amendment shall be held to be invalid, illegal or unenforceable, the validity of the other terms of this Amendment shall in no way be affected thereby.

5. Except as specifically modified by this Amendment, the Contract shall remain in full force and effect, and all of the terms and provisions thereof are hereby ratified and confirmed.

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK

IN WITNESS WHEREOF, the Parties have executed this FIRST AMENDMENT to Contract Number 026IT-2024, by a duly authorized representative, effective as of the Effective Date.

GLOBAL INFORMATION SERVICES, INC.

By: Behza D Shah

Name: BEHZA D SHAH

Title: DIRECTOR

Date: 03/05/2025

FEIN: 59-3553251

FLORIDA HOUSING FINANCE CORPORATION

By: Angeli G. Sellers

Name: Angeli G. Sellers

Title: VP

Date: 3/5/25

**CONTRACT FOR
IT STAFF AUGMENTATION SERVICES BETWEEN
FLORIDA HOUSING FINANCE CORPORATION
AND
GLOBAL INFORMATION SERVICES, INC.**

This Contract for IT Staff Augmentation Services, 026IT-2024 (Contract) is entered into by and between the FLORIDA HOUSING FINANCE CORPORATION (Florida Housing), a public corporation and a public body corporate and politic, with headquarters located at 227 North Bronough Street, Suite 5000, Tallahassee, FL 32301, and GLOBAL INFORMATION SERVICES, INC. (Contractor), located at 2639 N. Monroe St., Building B., Suite 108, Tallahassee, FL 32303. Upon execution by both parties, this Contract shall become effective as of April 13, 2024 or the date the last party signs, whichever is later (Effective Date).

RECITALS

- A. The Contractor represents that it is fully qualified and possesses the requisite skills, knowledge, qualifications and experience to provide IT Staff Augmentation Services identified herein and offers to perform those services described in Exhibits A and B, attached hereto and incorporated herein.
- B. Florida Housing has a need for such services and does hereby accept the offer of the Contractor upon the terms and conditions outlined in both this Contract and in State Term Contract #80101507-23-STC-ITSA. To the extent any provisions within this Contract and the State Term Contract differ, the State Term Contract provisions shall prevail.
- C. Florida Housing has the authority pursuant to Florida law to direct disbursement of funds for compensation to the Contractor under the terms and provisions of this Contract.

AGREEMENT

NOW, THEREFORE, for valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

A. RECITALS

The Recitals set out above are true and correct and are incorporated into and made a part of this Agreement.

B. ATTACHMENTS

This Contract has the following attachments, which are incorporated herein:

Exhibit A, Scope of Work

Exhibit B, Contractor's Response to Request for Quote 2024-03

Exhibit C, Purchase Order 24-001

C. ENGAGEMENT OF THE CONTRACTOR

The Contractor agrees to provide IT Staff Augmentation Services in accordance with the terms and conditions hereinafter set forth. The Contractor agrees to perform the services set forth in State Term Contract #80101507-23-STC-ITSA, and as otherwise stated in this Contract, inclusive of Exhibits. The Contractor understands and agrees that all services under this Contract are to be performed solely by the Contractor, and may not be subcontracted or assigned without the prior written approval and consent of Florida Housing.

D. TERM OF CONTRACT

The initial term of this Contract shall be for two years from the Effective Date. If the parties mutually agree in writing, the Contract may be renewed once for an additional one-year period. Renewals are at the discretion of Florida Housing, and shall be contingent upon satisfactory performance evaluations by Florida Housing.

E. MODIFICATION OF CONTRACT

Either party may request a modification of the provisions of this Contract. Modifications that are mutually agreed upon shall be valid only when reduced to writing and signed by the parties.

F. INVOICES

The Contractor shall submit invoices to the program contact person in Section K, Administration of Contract. Each invoice for fees shall be in a format that is clearly itemized so that the invoice states the specific services performed and when and where the services were performed. Payment of an undisputed invoice shall be made within a reasonable period of time not to exceed 30 days after receipt of the invoice. If the Contractor is found to be in non-compliance with Florida laws, federal laws, Florida Housing rules or Florida Housing policies governing its duties hereunder, or fails to perform its duties hereunder, any compensation received in connection with this Contract shall be subject to forfeiture to Florida Housing.

G. FEES/COSTS

The Contractor shall be compensated at a rate of \$112 per hour.

H. LIABILITY: INDEPENDENT CONTRACTOR; COMPLIANCE WITH LAWS

1. Florida Housing shall not be deemed to have assumed any liability for the acts, omissions, or negligence of the Contractor, its agents, its servants, or employees, and the Contractor specifically accepts responsibility for its acts, omissions or negligence and for the acts, omissions or negligence of its agents, servants or employees, and shall defend and hold Florida Housing harmless from and against the claims of any party arising out of or claimed to arise out of any such acts, omissions, or negligence.

2. This Contract is executed on behalf of Florida Housing by the signatory only in his or her designated capacity as representative and on behalf of Florida Housing. Such individual shall neither have nor incur any individual or personal responsibility or liability under this Contract as a result of such execution.

3. Nothing herein shall be construed as a waiver of sovereign immunity by Florida Housing; it being the intent to reserve all such rights and immunities to the fullest extent of the law.

4. The Contractor, together with its agents, suppliers, subcontractors, officers, and employees, shall have and always retain under this Contract the legal status of an independent contractor, and in no manner shall they be deemed employees of Florida Housing or deemed to be entitled to any benefits associated with such employment. During the term of this Contract, the Contractor shall maintain at its sole expense those benefits to which its employees would otherwise be entitled to by law. The Contractor remains responsible for all applicable federal, state, and local taxes, and all FICA and Medicare contributions.

5. The Contractor shall comply with all laws, rules, codes, ordinances, and licensing requirements that are applicable to the conduct of its business, including those of federal, state and local agencies having jurisdiction and authority. In addition, and by way of non-exhaustive example, the Contractor shall comply with Florida Housing policies while on Florida Housing premises and in the conduct of its business with Florida Housing personnel.

6. The Contractor specifically accepts responsibility for payment of all taxes, assessments, or contributions that may be required to be paid to any unit of government as a result of the payments being paid to or by the Contractor, if any, in conjunction with the services rendered pursuant to this Contract. At no time shall the Contractor make any commitments for or incur any charges or expenses for, or in the name of, Florida Housing.

7. The Contractor shall not be relieved of liability to Florida Housing for damages sustained by Florida Housing by virtue of any termination or breach of this Contract by the Contractor.

I. DEFAULT AND REMEDIES

1. If any of the events listed in subparagraph 2. of this section occur, all obligations on the part of Florida Housing to continue doing business with the Contractor or assign any future transaction to the Contractor shall, if Florida Housing so elects, terminate and Florida Housing may, at its option, exercise any of its remedies set forth herein, or as otherwise provided by law. However, Florida Housing may continue doing business with the Contractor as a participant after the happening of any event listed in subparagraph 2. of this section without waiving the right to exercise such remedies, without constituting a course of dealing, and without becoming liable to include the Contractor in the transaction or any future transaction.

2. The Events of Default shall include, but not be limited to, the following:

a. If any report, information or representation provided by the Contractor in this Contract is inaccurate, false or misleading in any respect;

b. If any warranty or representation made by the Contractor in this Contract or any other outstanding agreement with Florida Housing is deemed by Florida Housing to be inaccurate, false or misleading in any respect;

c. If the Contractor fails to keep, observe, or perform any of the terms or covenants contained in this Contract, or is unable or unwilling to meet its obligations as defined in this Contract;

d. If, in the sole discretion of Florida Housing, the Contractor has failed to perform or complete any of the services identified in the attachments;

e. If the Contractor has not complied with all Florida laws, federal laws, Florida Housing rules or Florida Housing policies applicable to the work;

f. If the Contractor has discriminated on the grounds of race, color, religion, sex, national origin, or disability in performing any service identified in the attachments;

g. If the Contractor does not comply with the terms and conditions set forth in Section 420.512(5), Fla. Stat.;

h. If the Contractor commits fraud in the performance of its obligations under this Contract; or

i. If the Contractor refuses to permit public access to any document, paper, letter, computer files, or other material subject to disclosure under Florida's Public Records Law.

Upon the occurrence of any Event of Default listed in subparagraph 2. above, Florida Housing will provide written notice of the Default detailing the grounds that constitute the Event of Default (Notice of Default), delivered by courier service or electronic mail to the address set forth in Section K, Administration of Contract, herein.

3. Upon the occurrence of any Event of Default listed in subparagraph 2. above, Florida Housing may provide the Contractor a reasonable period of time to cure the Event of Default (Cure Period). If Florida Housing provides a Cure Period, Florida Housing will notify the Contractor of the length of the Cure Period in the Notice of Default.

4. If Florida Housing provides a Cure Period and if the Contractor is unable or unwilling to cure the Event of Default within the Cure Period, Florida Housing may exercise any remedy permitted by law. The pursuit of any one of the following remedies shall not preclude Florida Housing from pursuing any other remedies contained herein or otherwise provided at law or in equity. The remedies include, but are not limited to the following:

a. Florida Housing may terminate the Contract on the tenth (10th) day after the Contractor receives the Notice of Default or upon the conclusion of any applicable Cure Period, whichever is later;

b. Florida Housing may commence an appropriate legal or equitable action to enforce performance of the terms and conditions of this Contract;

c. Florida Housing may exercise any corrective or remedial actions including, but not limited to, requesting additional information from the Contractor to determine the reasons for or the extent of non-compliance or lack of performance, issuing a written warning to advise that more serious measures may be taken if the situation is not corrected, advising the Contractor to suspend, discontinue or refrain from incurring fees or costs for any activities in question or requiring the Contractor to reimburse Florida Housing for the amount of costs incurred; or

d. Florida Housing may exercise any other rights or remedies that may be otherwise available under law.

J. TERMINATION

1. Florida Housing may terminate the contract, without cause, at any time upon 30 days' written notice delivered by courier service or electronic mail to the Contractor at the address set forth in Section K, Administration of Contract, herein.

2. The Contractor may terminate this Contract, without cause, at any time upon 30 days' written notice delivered by courier service or electronic mail to Florida Housing at the physical or electronic address, as applicable, set forth in Section K, Administration of Contract, herein. The Contractor shall be responsible for all costs

arising from the resignation of the Contractor and the costs associated with the appointment of and transition to a successor Contractor.

K. ADMINISTRATION OF CONTRACT

1. Florida Housing's contract administrator for this Contract is:

Contract Administrator
Florida Housing Finance Corporation
227 North Bronough St., Suite 5000
Tallahassee, Florida 32301-1329
Phone: 850.488.4197
E-mail: Contract.Admin@floridahousing.org

2. The Florida Housing program contact for this Contract is:

Van Gottel
Data Management Director
Florida Housing Finance Corporation
227 North Bronough St., Suite 5000
Tallahassee, Florida 32301-1329
Phone: 850.488.4197
E-mail: Van.Gottel@floridahousing.org
or the designated successor.

3. The Contractor's contract administrator for this Contract is:

Behzad Shah
Director
Global Information Services, Inc.
2639 N. Monroe Street
Building B, Suite 108
Tallahassee, FL 32303
Office: 850.514.1395
E-mail: shah@gisiusa.com
or the designated successor.

4. All written approvals referenced in this Contract shall be obtained from the parties' contract administrator or their respective designees.

5. All notices shall be given to the parties' contract administrator.

L. PUBLIC RECORDS; CONFIDENTIALITY; COPYRIGHT, PATENT, TRADEMARK; FILES

1. Public Records

Files Subject to Florida's Public Records Law: Any file, report, record, document, paper, letter, or other material received, generated, maintained or sent by the Contractor in connection with this Contract is subject to the provisions of Section 119.01-.15, Fla. Stat., as may be amended from time to time (Florida's Public Records Law). The Contractor represents and acknowledges that it has read and understands Florida's Public Records Law and agrees to comply with Florida's Public Records Law.

Pursuant to Section 119.0701(2)(b), Fla. Stat., the Contractor will be required to comply with public records laws, specifically to:

a. Keep and maintain public records required by the public agency to perform the service.

b. Upon request from the public agency's custodian of public records, provide the public agency with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in this chapter or as otherwise provided by law.

c. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the contractor does not transfer the records to the public agency.

d. Upon completion of the contract, transfer, at no cost, to the public agency all public records in possession of the contractor upon termination of the contract or keep and maintain public records required by the public agency to perform the service. If the contractor transfers all public records to the public agency upon completion of the contract, the contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the contractor keeps and maintains public records upon completion of the contract, the contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the public agency, upon request from the public agency's custodian of public records, in a format that is compatible with the information technology systems of the public agency.

Notwithstanding anything contained herein to the contrary, the provisions and requirements of this paragraph shall only apply if and when the Contractor is acting on behalf of Florida Housing.

If the Contractor has questions regarding the application of Chapter 119, Florida Statutes, to the Contractor's duty to provide public records relating to this contract, contact the Corporation Clerk at:

**Corporation Clerk
227 N. Bronough Street, Suite 5000
Tallahassee, Florida 32301-1329
Phone: 850.488.4197
E-mail: Corporation.Clerk@floridahousing.org**

2. Confidentiality

a. If the Contractor asserts that any information or materials intended to be delivered or provided under this Contract constitute a trade secret, or are otherwise confidential or exempt from the public records disclosure requirements of Florida's Public Records Law, such assertion must be made in writing to Florida Housing's Contracts Administrator upon submitting them to Florida Housing.

b. It is the Contractor's obligation and responsibility to maintain the secrecy of trade secrets and the confidentiality of other confidential information by adequately marking such materials as confidential or exempt before forwarding such information or materials to Florida Housing. It shall be the responsibility of the Contractor to defend the confidentiality of such materials, if necessary.

c. In the case of work product furnished to Florida Housing pursuant to this Contract that is confidential, the Contractor will treat such materials as confidential and will not reveal or discuss such materials or any other information learned as a result of this Contract with any other person or entity, except as authorized or directed by Florida Housing.

d. Working papers, copies, internal documents, procedures, methods and related materials considered confidential and/or proprietary shall be treated as confidential and/or proprietary and shall not be revealed or discussed with any other person or entity, except as authorized or directed by Florida Housing. All such records and materials will remain the property of Florida Housing.

e. If the Contractor is required to disclose or publish the existence or terms of transactions under this Contract pursuant to Florida's Public Records Law, then the Contractor shall notify Florida Housing in writing of such disclosure within two (2) days after receipt of the Public Records request.

3. Copyright, Patent and Trademark

a. If the Contractor brings to the performance of this Contract a pre-existing copyright, patent or trademark, the Contractor shall retain all rights and entitlements to that pre-existing copyright, patent or trademark unless the Contract provides otherwise.

b. If any discovery or invention arises or is developed in the course of or as a direct result of work or services performed under this Contract, the Contractor shall refer the discovery or invention to Florida Housing for a determination whether patent protection will be sought in the name of Florida Housing. Any and all patent rights accruing under or in connection with the performance of this Contract are hereby reserved to Florida Housing. In the event that any books, manuals, films, or other copyrightable material are produced, the Contractor shall notify Florida Housing in writing. Any and all copyrights or trademarks created by or in direct connection with the performance under this Contract are hereby reserved to Florida Housing.

c. All subcontracts or other arrangements entered into, by the Contractor, with prior written approval and consent of Florida Housing, for the purpose of developing or procuring copyrightable materials (e.g. audiovisuals, computer programs, software, publications, curricula, research materials or training materials, etc.) shall specifically reference and reserve Florida Housing's exclusive rights to use and exploit copyrights and licenses to the extent permitted by copyright law and Florida Statutes.

4. Files

a. Contents of the Files: The Contractor shall maintain files containing documentation to verify all compensation to the Contractor in connection with this Contract, as well as reports, records, documents, papers, letters, computer files, or other material received, generated, maintained or filed by the Contractor in connection with this Contract. The Contractor shall also keep files, records, computer files, and reports that reflect any compensation it receives or will receive in connection with this Contract.

b. Retaining the Files: The Contractor shall maintain these files for five years after the fiscal year in which the files become inactive, except that, if any litigation, claim or audit is commenced with respect to the transactions documented by such files before the end of the aforementioned five-year period and extends beyond the expiration of the five-year period, these files will be retained until all litigation, claims, or audit findings involving the files have been resolved.

c. Access to the Files: Upon reasonable notice, the Contractor and its employees shall allow Florida Housing or its agent(s) access to its files during

normal business hours, 9:00 a.m. to 5:00 p.m., Monday through Friday, provided such day is not a holiday.

d. Return of the Files: In the event this Contract is terminated, all finished or unfinished documents, data, studies, computer files, correspondence, and other products prepared by or for the Contractor under this Contract shall be submitted to Florida Housing within 15 days of such termination at the expense of the Contractor.

M. PERSONALLY IDENTIFIABLE INFORMATION (PII); SECURITY

1. If the Contractor or any of its subcontractors may or will create, receive, store or transmit PII under the terms of this Contract, the Contractor shall provide for the security of such PII, in a form acceptable to Florida Housing, without limitation, non-disclosure, use of appropriate technology, security practices, computer access security, data access security, data storage encryption, data transmission encryption, security inspections and audits. The Contractor shall take full responsibility for the security of all data in its possession or in the possession of its subcontractors, and shall hold Florida Housing harmless for any damages or liabilities resulting from the unauthorized disclosure of loss thereof.

2. If the Contractor or any of its subcontractors may or will create, receive, store or transmit PII under the terms of this Contract, the Contractor shall provide Florida Housing with insurance information for stand-alone cyber liability coverage, including the limits available and retention levels. If the Contractor does not carry stand-alone cyber liability coverage, the Contractor agrees to indemnify costs related to notification, legal fees, judgments, settlements, forensic experts, public relations efforts, and loss of any business income related to this Contract.

3. The Contractor agrees to maintain written policies and procedures for PII and/or data classification. This plan must include disciplinary processes for employees that violate these guidelines.

4. The Contractor agrees to maintain reasonable network security at all times that, at a minimum, includes a network firewall.

5. The Contractor agrees to protect and maintain the security of data with protection security measures that include maintaining secure environments that are patched and up-to-date with all appropriate security updates as designated by a relevant authority (e.g. Microsoft notifications, Common Vulnerabilities and Exposures (CVE) database, etc.) The Contractor agrees that PII shall be appropriately destroyed based on the format stored upon the expiration of any applicable retention schedules.

6. The Contractor agrees that any and all transmission or exchange of system application data with Florida Housing and/or any other parties shall take place via secure Advanced Encryption Standards (AES), e.g., HTTPS, FTPS, SFTP or equivalent

means. All data stored as a part of backup and recovery processes shall be encrypted, using AES.

7. If the Contractor reasonably suspects that a cybersecurity event or breach of security has occurred, they must notify Florida Housing's Contract Administrator within 48 hours.

8. In the event of a breach of PII or other sensitive data, the Contractor must abide by provisions set forth in section 501.171, Fla. Stat. Additionally, the Contractor must immediately notify Florida Housing in writing of the breach and any actions taken in response to such a breach. As the information becomes available the statement must include, at a minimum, the date(s) and number of records affected by unauthorized access, distribution, use, modification, or disclosure of PII; the Contractor's corrective action plan; and the timelines associated with the corrective action plan.

N. OTHER PROVISIONS

1. This Contract shall be construed under the laws of the State of Florida, and venue for any actions arising out of this Contract shall lie in Leon County.

2. No waiver by Florida Housing of any right or remedy granted hereunder or failure to insist on strict performance by the Contractor shall affect or extend or act as a waiver of any other right or remedy of Florida Housing hereunder, or affect the subsequent exercise of the same right or remedy by Florida Housing for any further or subsequent default by the Contractor. A waiver or release with reference to any one event shall not be construed as continuing or as constituting a course of dealing.

3. Any power of approval or disapproval granted to Florida Housing under the terms of this Contract shall survive the terms and life of this Contract as a whole.

4. The Contract may be executed in any number of counterparts, any one of which may be taken as an original.

5. The Contractor understands and agrees to cooperate with any audits conducted in accordance with the provisions set forth in Section 20.055(5), Fla. Stat.

6. The Contractor understands and agrees to comply with the provisions of Section 448.095, Fla. Stat.

7. The Contractor attests, under penalty of perjury, that it does not meet any of the criteria in Section 287.138(2)(a) – (c), Fla. Stat.

O. LOBBYING PROHIBITION

No funds compensation or other resources received in connection with this Contract may be used directly or indirectly to influence legislation or any other official action by

the Florida or Federal Legislature or any state or Federal agency. The Contractor further acknowledges that it has not retained the services of any lobbyist or consultant to assist in the procurement and negotiation of this Contract.

P. LEGAL AUTHORIZATION

The Contractor certifies with respect to this Contract that it possesses the legal authority to enter into this Contract and that, if applicable, its governing body has authorized, by resolution or otherwise, the execution and acceptance of this Contract with all covenants and assurances contained herein. The Contractor also certifies that the undersigned possesses the authority to legally execute and bind the Contractor to the terms of this Contract.

Q. PUBLIC ENTITY CRIME

Pursuant to Section 287.133(2)(a), Fla. Stat.: “A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid, proposal, or reply on a contract to provide any goods or services to a public entity; may not submit a bid, proposal, or reply on a contract with a public entity for the construction or repair of a public building or public work; may not submit bids, proposals, or replies on leases of real property to a public entity; may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity in excess of the threshold amount provided in s. 287.017 for CATEGORY TWO for a period of 36 months following the date of being placed on the convicted vendor list.”

Any contract in violation of this provision shall be null and void.

R. CONFLICTS OF INTEREST

1. Section 420.503(34), Fla. Stat., states:

“Prohibited business solicitation communication” means a private written or verbal communication between a member, officer, or covered employee of the corporation and a service provider regarding the merits of the service provider and whether the corporation should retain the services of the service provider. The term does not include:

- (a) A verbal communication made on the record during a public meeting;
- (b) A written communication provided to each member and officer of the corporation and made part of the record at a public meeting;
- (c) A written proposal or statement of qualifications submitted to the corporation in response to a corporation advertisement seeking proposals or statements of qualifications as part of a competitive selection process.

(d) A verbal or written communication related to the contractual responsibilities of a service provider who was selected to provide services or who was included in a pool of service providers eligible to provide services as a result of a competitive selection process, so long as the communication does not relate to solicitation of business.

(e) A verbal or written communication related to a proposed method of financing or proposed projects, so long as the communication does not relate to solicitation of business.

2. By executing this contract, the Contractor certifies that it shall comply with, and is currently in compliance with, Section 420.512(5), Fla. Stat., as amended.

3. In addition to the conflict of interest rules imposed by the Florida Statutes, should the Contractor become aware of any actual, apparent, or potential conflict of interest or should any such actual, apparent, or potential conflict of interest come into being subsequent to the effective date of this Contract and prior to the conclusion of the Contract, the Contractor will provide an e-mail notification to Florida Housing's Contract Administrator within 10 working days. If Florida Housing, in its sole discretion, finds the Contractor to be in non-compliance with this provision, without prior written consent from Florida Housing's Executive Director, any compensation received in connection with this Contract shall be subject to forfeiture to Florida Housing and all obligations on the part of Florida Housing to continue doing business with the Contractor or assign any future transaction to the Contractor shall, if Florida Housing so elects, terminate.

S. ELECTRONIC SIGNATURES

The parties agree that this Contract (and any attachments, exhibits, and amendments) may be executed and delivered by electronic signatures and that the signatures appearing on this Contract are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility. Each executed counterpart shall be deemed an original, and all such counterparts shall constitute one and the same document. As used herein, the term "electronic signatures" shall have the meaning in Section 668.50, Fla. Stat.

T. ENTIRE AGREEMENT

This Contract, including any and all attachments, embodies the entire agreement of the parties. There are no other provisions, terms, conditions, or obligations between the parties. This Contract supersedes all previous oral or written communications, representations, or agreements on this subject not incorporated herein.

U. SEVERABILITY

If any provision of this Contract is in conflict with any applicable statute or rule, or is otherwise unenforceable, then such provision shall be deemed null and void to the extent of such conflict or unenforceability, and shall be deemed severable, but shall not invalidate any other provision of this Contract.

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IN WITNESS WHEREOF, the parties have executed this Contract Number 026IT-2024, each through a duly authorized representative, effective on the Effective Date.

GLOBAL INFORMATION SERVICES, INC.

By: Behzad

Name/Title: Behzad Shah/Director

Date: 04/02/2024

FEIN: 59-3553251

FLORIDA HOUSING FINANCE CORPORATION

By: [Signature]

Name/Title: Angeliki G. Sellers, CFO

Date: 4/2/2021

EXHIBIT A

SCOPE OF WORK

The Contractor has assigned Mr. Mohammed Amir Khan to this engagement for an Advanced Data Warehouse Analyst, who will be responsible for the following tasks as assigned:

- A. Maintenance, upkeep, and redevelopment of an existing MS-SQL-based Data Warehouse, associated infrastructure, and processes.
- B. Document current infrastructure and processes.
- C. Analysis and strategic planning for data infrastructure services.
- D. Design the next iteration of data infrastructure.
- E. Develop BI Capabilities:
 - 1. Provide Dashboards, Scorecards, and Interactive Analytical reports.
 - 2. Train Florida Housing staff on all pertinent BI data structures and BI production
- F. Design and implement Data Warehouse Architecture and Data Flow:
 - 1. Ingest Incremental Data into ODS from Source Systems.
 - 2. Apply Data Quality Assurance and business rules to transform the data.
 - 3. Store the transformed data in a Normalized Data Warehouse.
 - 4. From the Normalized Data Warehouse, build a Data Warehouse for Analytics.
 - 5. Build Data Marts per the business Analytics need.
- G. BI and data delivery layers – present different tools and methods to serve Analytics and reporting needs.
- H. Project Management
 - 1. Set up DevOps for version control and Project Management.
 - 2. Fully incorporate the enterprise data management strategy into the solution.
 - 3. Thoroughly document Data Warehouse architecture to convey the objectives effectively.
- I. Data discovery
 - 1. Identify data sources from business and responsible subject matter experts (SMEs).
 - 2. Analyze, develop, and document business process knowledge.
 - 3. Identify data quality issues at the source and challenges to resolving these issues.
 - 4. Identify and understand the relationship between different source systems.
 - 5. Implement Dataedo software:
 - a. develop ERDs
 - b. work with SMEs to implement the Dataedo Data Dictionary

J. Reporting

1. Critical reports and data required by the enterprise.
2. Order of priority to help set the priority of deliverables.
3. Current inventory of reports to identify what is currently in use.

K. Development

1. Build Enterprise Data Warehouse.
2. Data Warehouse Environment Build.
3. Identify the Subject Area and data sources to start developing processes to build the Data Warehouse
4. Revise applicable data processes per discovery.

L. Other duties and responsibilities as assigned by Florida Housing Senior Management.

Florida Housing expects that this will be a full-time engagement of 40 hours per week. The Analyst may not exceed 40 hours of work per week without prior written approval by Florida Housing.

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EXHIBIT B
CONTRACTOR'S RESPONSE TO REQUEST FOR QUOTE 2023-04



GLOBAL INFORMATION SERVICES

IT Consulting | Software Development | LAN/WAN Security Consulting

February 27, 2024

Global Information Services, Inc
2639 N Monroe St, Bldg B Suite 108
Tallahassee, FL 32303

Authorized representatives:

Primary contact:

Behzad Shah, Director
Telephone: 850 514-1395
Fax: 509-561-8624
2639 N Monroe St, Bldg B Suite 108
Tallahassee, FL 32303
shah@gisiusa.com

Engagement Manager contact:

Behzad Shah, Director
Telephone: 850 514-1395
Fax: 509-561-8624
2639 N Monroe St, Bldg B Suite 108
Tallahassee, FL 32303
shah@gisiusa.com

State term Contract #: 80101507-23-STC-ITSA
Federal ID: 59-3553251
Request for Quotes 2024-03 - IT Staff Augmentation Services

Behzad Shah is the primary contact and person authorized to commit the Vendor to a purchase order for the consultant services sought under this RFQ. Global Information Services, Inc (GIS) is interested in providing the consultant services described. Behzad Shah may be contacted to discuss project details should the firm be selected to provide the consultant services needed. The Primary individual has the authority to bind the Vendor to terms agreed upon in final negotiations. GIS honors the quotation will remain valid for 90 calendar days.

Respectfully Submitted:

Behzad Shah, Director

2639 N Monroe Street, B-108
Tallahassee, FL 32303
Phone (850) 514.1395 | Fax (509) 561.8624
<http://www.gisiusa.com>

MOHAMMED AMIR KHAN

Data Architecture, Modeling, Development, and Administration Project Management / Strategic Planning / Process Analysis & Improvements

Profile Highlights

- About 20 years of experience in Information Technology. Experience includes data architect, analysis, integration, migration, upgrade, development, administration, and project management. Web Application, REST API architecture, and development.
- Purposeful with proven ability to manage project independently and lead teams towards adherence to best practices, data management principles, and ensure effective communication. Team building, mentoring, organization, and securing artifacts.
- Establish Policies and procedure for data governance, data modeling standards, data catalog, meta data management, and data exchange policies to establish security, greater understanding, and smooth functioning of data dependent processes.
- Architect and Model for OLTP databases, NoSQL, Data marts, Data warehouse, Operational, and Dimensional Data store. Planning for security, auditing, maintenance, availability, and performance. Practical knowledge of database development and administration.
- Experience handling large data modeling efforts, data migration, infrastructure upgrade, and application development projects.
- Experienced in Data Integration, Data Mapping, Migration from legacy systems, and developing solutions for ETL / ELT processes.
- Experienced in procurement, customization, and implementation of information systems, change control, and release Management. Experienced in contingencies identification, risk analysis, and mitigation.
- Develop and manage strong and collaborative relationships with customers and program area business partners to achieve positive project outcomes. Conflict resolution and risk mitigation through communication and best practices.
- Very well versed in architect, administration, development, converging, consolidation, upgrading of SQL Server (DBMS Engine) on VMs, Azure IaaS, PaaS, SaaS, SQL Server Reporting Services (SSRS), Integration Services (SSIS) and Analysis Services (SSAS), Master Data Management Services (MDS), Data Quality Services (DQS), Azure Data Factory (ADFS), Azure Data Storage, SSIS with Azure, Data Lake, and other Azure related services. Experience collaborating with distributed teams, onshore/offshore work environment.
- Possess strong understanding of Project Management, Enterprise Architecture, REST, Service Oriented Architecture (SOA). Experienced and understanding of industry accepted best practices and available methodologies and frameworks like HIPAA, HL7, FHIR, SDLC, Waterfall, AGILE, and MSF. Microsoft Certified in Data Analytics, DevOps (Certified), ITIL (Certified), PMP (Certified).

Core Competencies

Data Architecture Concept, Principals, and Framework

- ◆ Data Management Body of Knowledge – DMBOK 2
- ◆ Relational, Dimensional, and NoSQL Data Modeling
- ◆ Conceptual, Logical, and Physical Data Modeling
- ◆ Data Dictionary, Catalog, Glossary ◆ Data Lineage
- ◆ Semantic Model ◆ Star and Snowflake Schema
- ◆ Data Security ◆ Data Audit ◆ Data Mapping
- ◆ Inmon/Kimball Data Warehouse Architecture
- ◆ Data Quality Assurance ◆ Master Data Management
- ◆ Data Development and Administration ◆ Data Lake
- ◆ Data Virtualization ◆ Data Migration and Integration
- ◆ Data design patterns and multi-tier architecture
- ◆ Software Development Life Cycle ◆ REST API
- ◆ Entity Framework ◆ Change Management
- ◆ IT Life Cycle management ◆ Communication
- ◆ Taking initiatives ◆ Cloud Computing (Azure)
- ◆ Business continuity and disaster recovery (BCDR)
- ◆ ETL / ELT Architecture, Pattern, and Development
- ◆ Master Person Index Solutions (Data Deduplication)

Technical Knowhow

Data Governance, Standards, and Architecture Tools

- ◆ Erwin ◆ ER/Studio Data Architecture ◆ Power Designer ◆ Master Data Management
- ◆ Info/Tahoe ◆ HL7 ◆ HIPAA ◆ FHIR ◆ CJIS ◆ Integration, Reporting, Analysis Services
- ◆ ChoiceMaker (Machine Learning) ◆ Dataedo

Database Platform, Tools, and Services

- ◆ SQL Server 7.0 to 2019 ◆ Azure Databases ◆ DB2 ◆ MognoDb ◆ Cosmos ◆ PaaS
- ◆ IaaS ◆ InterSystems Cache ◆ MS Access ◆ Logi Analytics ◆ Qlik Sense ◆ Power BI
- ◆ Azure Data Factory ◆ MDS ◆ Azure (Cloud) Storage ◆ Polybase External Tables
- ◆ Azure Elastic Database Pool, Query, Transactions ◆ SQL Data Compression ◆ DAX
- ◆ Tabular Model ◆ KPIs ◆ SSIS ◆ SSRS ◆ SSAS ◆ Redgate and Idera Tools ◆ TSQL

Services Development and Services

- ◆ Visual Studio ◆ Confluence ◆ JIRA ◆ IIS Server ◆ MVC ◆ .Net REST Web API
- ◆ PowerShell ◆ XML ◆ JSON ◆ HTML ◆ C# ◆ Swagger ◆ JWT Authentication
- ◆ OOPS ◆ InterSystems IRIS for Health ◆ Azure Portal ◆ Managed Disk ◆ Windows
- ◆ VMWare ◆ Identity Management

Other Tools and Services

- ◆ MS Project ◆ MS Visio ◆ MS Office Suite ◆ Sharepoint Services ◆ Azure DevOps
- ◆ JIRA ◆ Confluence ◆ Git ◆ Team Foundation Server (TFS) ◆ Teams

Professional History and Progression

Worked on different projects for the following USA based consulting enterprises and accumulated more than 22 years of learning and experience. Projects and Employment presented here in descending order.

1. **Global Information Services Inc.** June 2003 – till date
2. **ACS Inc.** January 2001 – June 2003

Following projects have completed for the above organizations

Florida Housing Finance Corporation

May 2022 and continuing (1 Year 9 Months)

Responsibilities and Achievements as Lead Data Warehouse Analyst and SQL Developer

- Documentation, maintenance, and troubleshooting existing data warehouse related complex processes and reports.
- Gathering requirements, analysis design and document database solution for applications, BI, and other processes.
- Familiarity with FHFC applications and processed like ProLink, CUR, and HDR etc. Developed HDR data processes and reports including audit reports. SQL Server Analysis Services troubleshooting, Data Mart administration and MDX Script development.
- Develop Azure DevOps project for version control, project planning, and Wikis. Evaluate and implementation of Dataedo tool.
- Working and assisting to provide plans to improve data quality, maintainable data processes, and data modernization.
- Provide list of critical issues to resolve in current environment and successfully completing critical pending task list.
- Help in Upgrading SQL Server to version 2022. Upgrade all the data related processes, create execution plan to upgrade.
- Created High level Data Warehouse Architecture and planning. Working towards implementing the plans.

Florida Department of Health (DOH)

January 2018 (about 5 years)

Responsibilities and Achievements as Lead Database and BI Analyst, SQL Development and Administration

- Working in fast paced environment using agile project management methodologies and utilizing tools such as Microsoft Azure DevOps with Git to provide Continuous Integration and Delivery.
- Gathering requirements, analysis design and document database solution for applications, BI, and other processes.
- Building Datawarehouse, Data Integration, and data mapping for different patient information systems. Develop and administer data loads routine to data marts and dimensional data sources with SQL Server Relational and Analysis Services.
- ETL / ELT Design, SSIS, C# and SQL development to flow patient and agency information to integrated systems.
- Manage project to build integration point for STARS System and help develop algorithms to automate the process of creating Labs and Field Records for Syphilis, Chlamydia, and Gonorrhea and saved thousands of work hours of field personal.
- Architect, planning and participated in development to consume data from diverse sources like Cache Server, Oracle, Text File, XML, Excel, MS Access, SQL Server, REST APIs, and develop department critical ETL process to prepare and export data in XML format to report to Center for Disease Control (CDC).
- Plan, Develop, and publish data pipelines in data factory for ELT using on premise and SQL Azure databases as POC.
- Manage application development lifecycle for ELO and ELR System, integrate into different HIV Systems.
- Develop process to collect electronic labs order in HL7 format and publishing to different consumer with .Net REST Web APIs. Integration and migration data from Cache and CSP applications to numerous heterogeneous systems.
- Engaged in Business Intelligence (BI) Development including building ETL processes, Dashboard, Scorecard and Administration.
- Expert in SSRS development and administration including understanding of LogiReports, QlikSense, and Power BI. Develop and help develop COVID related reports and data export to other stakeholders.
- Developing complex SQL Queries, Troubleshooting issues, Performance tuning, and Optimization SQL and SSIS.
- Develop and helped developing Stored Procedures, Triggers, Views, Functions, and other database objects.
- Provide Support in SQL Implementation and Administration on premise. Planning & implementation of backup, disaster recovery, high availability. SQL Server Job Management. SSIS deployment planning and execution.
- Create project plans, lead meetings, and provide expertise in management and technical issues. Contributing to selection of alternative solution architectures for project estimation and planning. Enforce Data quality and Code development standards.
- Involve all relevant stakeholders and establish understanding of common and specific objectives to achieve from project through project charter as guiding source. Assessment risk, risk mitigation planning, progress monitoring and provide status updates and reports. Co-ordinate with other scrum masters and tech leads to guide and monitoring regular status updates.
- Participated and helped User Acceptance Test, Quality Control, and Production control. Co-ordinate with development, infrastructure teams and other stack holders to deploy changes to Test and Production.
- Develop crucial de-duplication process using choice maker, machine learning application to identify duplicate clients.
- Project Planning, Execution and Architect solution to establish Master Data Management (MDM) and Master Person Index (MPI) to de-duplicated patient data. Evaluated Master Person Index solution. Develop prototype using .Net, C#, SQL, CLR, and SSIS. Help build data cleansing and deduplication processes for the organization.
- Managing artifacts related to data management and documenting all phases including ERDs, data dictionary, data mapping, operation, and deployment plans. Mentoring team members and encourage to adopt best practices.

Florida Bureau of Teacher Certification

October 2014 until December 2017 (Three years and two months)

Responsibilities and Achievements as Lead Consultant for SQL Server and Data Solutions

Completed multiple projects for Department of Education including SQL Server and infrastructure upgrade, Data migration and integration for Versa licensing systems, and Avaya call center product integration.

- Teacher Certification process is one of the critical responsibilities for FL department of education. Lead in project planning and execution for all data related processes. Data conversion and migration from legacy systems to Versa Regulation and Versa Online by Micropact (Irondata) Systems. Lead for developing data integration solution to different processes. Setting up new hardware installation and configuration. It was crucial to complete the project within given timeline with all the deliverables as the legislated budget for the project was not available after the deadline. Completed the project including implementation with all the contractual obligation in timely manner including all the integration points.
- Provide technical expertise in Data architecture, database design and data modeling for legacy and new system. Helped in building data dictionary. Develop and document Data Standard Policies and Guidelines adhere to enterprise technical vision.
- Lead Team of testers to Implement Data Quality Assurance, identifying data integrity issues and develop data cleaning routines. Making sure that new anomalies have not introduced, and data quality have maintained.
- Build reporting data warehouse and created data mart dimensional model to report data in effective manner.
- Effectively communicate and interact with business and technical stakeholders to solve complex data related business and technical problems. Documenting, managing, and securing all the project related artifacts.
- Architect Workflow processes, Integration with other systems, help troubleshooting and performance tuning existing SSIS packages, ETL and database processing. Practical experience building and administering clustered SQL environments. Planning disaster recovery for database servers. Help capacity planning, database optimization.
- Actively engage in business stakeholder requirements gathering sessions to understand, interpret and translate requirements into an effective technical solution. Conducting impact analysis and managing risk.
- Implement auditing, data security and access management as per CJIS security guidelines. Build and help maintain documentation, data flow diagrams, data mapping, ERDs, and other data architect artifacts.

Citizens Property Insurance

March 2010 until September 2014 (Four Years and Six Months)

Responsibilities and Achievements as Lead Consultant Data Projects

Worked on different position and provide oversight and leadership to several projects including practical technical experience. Primary worked for Infrastructure and Data platform upgrade projects, BI, Report Portal, Performance tuning critical processes, provide services to SQL Administration and Development teams and Establishing Data Governance within the enterprise.

- Led Data Center upgrade project. Co-ordinated with remote teams and collaborated cross business function to complete it successfully. Demonstrated outstanding performance in co-ordination and managing enterprise-wide implementation of upgrade and Data Migration projects. Oversee all aspects of project. Set deadlines, assign responsibilities, monitor, and provide progress reports. Manage developing test plans, document sign off, develop implementation plan, and closure.
- Manage development and refactoring of application in accordance with established Enterprise Architecture guidelines through coordination and leadership in data architecture related matters.
- Database Designing and Data modeling for different applications and document data model using Power Designer. Help establish Database Standards and Guidelines and setup Data Governance in Enterprise establishes policies and processes.
- Interact with other teams to scope and estimate the effort for the various projects. Provided data oversight to developers and other teams on critical projects. Perform release planning based on requirements and plan sprints and project schedule. Played a key role facilitating process improvement data administration.
- Pro-actively anticipates project risks and issues. Resolves issues and conflicts with stakeholders, IT partners and project team, while taking necessary action to meet project schedule. Participated in change control and manage data catalog.
- Leads project teams through all project phases, including through various key recurring project team and ad hoc meetings.
- Lead in troubleshooting critical claim system by enhancing data model, data flow, adding data audit features, and reports.
- Provide technical knowhow to troubleshooting and performance tuning SQL, SSIS packages, and ETL processes.
- Member of "Core Project" to implement Enterprise PolicyCORE, ClaimsCORE Solutions. Working with Conversion, Integration and Reporting teams for Database Migration and Conversion from legacy systems (DB2 and SQL databases) to SQL Server and helped them as an SQL Server expert.

Microsoft Sunshine Project for Florida Department of Education
June 2005 until November 2010 (Three years and Six months)

Job Responsibilities and Achievements as Data Architect and SQL Server Expert

- Worked for Microsoft for Sunshine project for Department of Education to deploy Sunshine portal and Apps. Engaged in statewide data integration for Students and Educators to provide tools and services. Presenting State FACT in BI Reports.
- Data Architect, modeling, Integration, and database related solutions. Provide insight for infrastructure and application solutions. Achieving organization goals by best utilizing IT principals, methodologies, and resources.
- Build Data Migration from Oracle Data warehouse to build educator and student data repository. Develop ETL processes with complex data mapping to load the data from sixty-seven counties to help create relationships between educator and students.
- Provide high availability solution for SQL Server and to other services such as Integration and Reporting Services.
- Participated in release management and managed change control to coordinate the deployments to production.
- Helped User Acceptance Test, Quality Control, and Production control. Co-ordinate with development, infrastructure teams and other stack holders to deploy routine changes to Test and Production. SQL Server Objects development including CLR.
- Experienced in Table partitioning, Mirroring, Log Shipping, and Replication. Implemented SSIS, SSRS, Data Collector, and setting Security policies. Proficient in trend analysis, performance tuning, and query optimization.
- Advanced knowledge of Performance tuning and optimization. Analyzing ETL process and develop SSIS packages and many of them were critical to operation. An example of uploading more than 500GB of state student information with auditing and verification and other ETL process created to move FCAT data to SQL Server enterprise data warehouse.
- Design data model and develop multi-dimensional databases in SSAS and to present them using SSRS.

Department of Health (Bureau of Infrastructure and Bureau of Application Management)
October 2001 until June 2005 (Four years and Nine months)

Joined in **as Lead Database Developer** for Bureau of Application Management and Moved to Bureau to Infrastructure as **Lead Database Administrator and SQL Server Expert**.

- SQL Server and cache server development and administration. Installing, configuring, patching, and manage Server upgrade.
- Business continuity planning, Recovery time and Recovery point objective documentation and implementation. Participated in creating strategy and policies related to disaster recovery and in disaster recover mockups.
- Involved in database migration, data mapping and parsing using InterSystems Cache and development in CSP.
- Plan, manage, and execute SQL Server upgrade from 7.0 to 2000 and to 2005 and other related processes.
- Manage and successfully completed data migration project from Informix and Oracle to SQL Server 2005.
- Database modeling with Erwin in an Enterprise Embarcadero environment for different application.
- Collaborating closely with other developers and helped in troubleshoot database related issues with IIS, Crystal Reports, ASP pages and VB Scripts. Developing data integration process using DTS Services. Develop DTS and SSIS packages.
- Create implementation plan to upgrade enterprise SQL Server installation on new PowerEdge Servers for Windows and SQL Servers. Utilize SAN (660F and 224F), EMC2 SAN hardware and migrate existing databases.
- Proficient in performance tuning, monitoring, and trend analysis. Experienced in partitioning, Log Shipping, and Replication.
- Providing help and mentoring to developers, associates, and users. Participated in change control and manage modifications.

Education and Professional Certification

- Master's in Computer Application (MCA) Punjab University, India.
- Associate Degree in Software Engineering APTECH, New Delhi, India
- Graduated from Delhi University, India
- Associate Degree in Financial Accounting DIMS, New Delhi, India
- Project Management Professional (PMP) Certified
- ITIL Foundation Professional Certified
- DevOps Foundation Certified
- Data Management and Analytics Solution Expert (MCSE)
- SQL Server Development and Administration Solution Expert (MCSE)



**Information Technology Staff Augmentation Services
Contract No. 80101507-23-STC-ITSA**

**Exhibit E
Resume Self-Certification Form**

The Contractor's candidates shall complete this Resume Self-Certification Form. Completed Resume Self-Certification Forms shall be submitted within the Contractor's response to Customer's Request for Quotes.

"I the undersigned do hereby certify, under the penalty of perjury, that information in my resume submitted for consideration of the State of Florida contract position is true, correct, complete, and made in good faith to the best of my knowledge and belief. If an omission, falsification, misstatement, or misrepresentation has been made regarding my education, work ability, experience, employment history, and/or fitness for employment as a contractor, I may be disqualified as a contractor, and the matter will be reported to appropriate agency or law enforcement personnel. I understand that there may be civil and/or criminal penalties for misrepresenting pertinent information in connection with contract positions, including, but not limited to, penalties available under sections 287.133 or 817.566, Florida Statutes. I further understand that if I am not a United States citizen, violation cases may be reported to the US Department of Homeland Security for potential deportation."

"In addition, I the undersigned do hereby consent to the release of my information by employers, educational institutions, law enforcement agencies, and other individuals and organizations to investigators and other authorized agents of Florida for verification and investigation purposes. I understand that any documents submitted to procure a contract(s) with the State of Florida, including resumes, are public records."

MOHAMMED AMIR KHAN

Print Full Legal Name of Candidate


Candidate's Signature

02/14/2024
Date

Driving License

Candidate's Form of Identification Presented

K500-541-72-222-0
Identification number

 2/14/24
Contractor's Witness Signature One Date

EVA ERAUSQUIN

Print Name Contractor's Witness One

 2/14/24
Contractor's Witness Signature Two Date

BEHZAD SHAH

Print Name Contractor's Witness Two



GLOBAL INFORMATION SERVICES

IT Consulting | Software Development | LAN/WAN Security Consulting

Florida Housing Finance Corporation

RFQ 2024-03 IT Staff Augmentation Services – Advanced Data Warehouse Analyst

Contract Title: 3430 – Data Warehouse Analyst (Advanced)

Name of the consultant

Amir Khan

Rate (\$ / hr)

112.00

As can be seen our **rate quote for the above candidate is within** our state term listed rate for a consultant with their level of expertise.

State term Contract #: 80101507-23-STC-ITSA

Job Family	Job #	Job Title	Scope Variant	Hourly rate
BI Systems Management	3430	Data Warehouse Analyst	Advanced	\$126/hr

2639 N Monroe Street, B-108
Tallahassee, FL 32303
Phone (850) 514.1395 | Fax (509) 561.8624
<http://www.gisiusa.com>

EXHIBIT C
PURCHASE ORDER 24-001



Purchase Order

24-001

Order Date

3 / 22 / 2024

Vendor:

Global Information Services, Inc.

Attn: Behzad Shah (Director)

2639 N. Monroe Street (Building B, Suite 108)

Tallahassee, FL 32303

Ship To:

Florida Housing Finance Corporation

Suite 5000

227 N. Bronough St.

Tallahassee, FL 32301-1329

Vendor		Vendor Fax #	Vendor Telephone #	Ship Via	FOB	Terms	
			850 / 514 - 1395			Due upon receipt	
Buyer	Contact Name		Remarks		Freight		Tax (Y/N)
	Behzad Shah (Director) shah@gisiusa.com		STC # 80101507-23-STC-ITSA RFQ - 2024-03				N
Line	Qty Ordered	Unit of Measure	Your Item Number	Our Item Number	Unit Price	Extended Price	
	Qty Received	Qty Open	Item Description		Date Required		
1	1,885	EACH			112.00000	211,120.00	
			IT Staff Augmentation Services – Advanced Data Warehouse Analyst Resource Name: Mohammed Amir Khan				
2							
3							
4							
5							
6							
7							
						Nontaxable Subtotal	211,120.00
						Taxable Subtotal	
						Tax	
						Total Order	211,120.00


Authorized Signature

Information Technology Staff Augmentation Services

Contractor Selection Justification Form

Customers shall complete this Contractor Selection Justification Form for each candidate selected and attach all completed forms to the purchase order.

Date: March 22, 2024

Contractor's Name: Global Information Services, Inc.

Contractor's Contact Information: Address: 2639 N. Monroe Street
Building B, Suite 108
Tallahassee, FL 32303
Phone: (850) 514-1395
Email: Shah@gisusa.com

Candidate's Name: Mohammed Amir Khan

Date Candidate will be available: 4/13/2024

Hourly rate of candidate: \$ 112.00

Position candidate recommended for: Advanced Data Warehouse Analyst

Justification for selection of candidate: The Global Information Services, Inc. (GIS) candidate, Mr. Amir Khan, has a far greater breadth and depth of experience directly related to the ongoing data infrastructure redevelopment at Florida Housing. Although other candidates possess excellent skills in a variety of areas, none of them match the GIS candidate's experience in relevant project scale, project management, Data Architect, DBA, methodologies, Data Governance, project scope, pertinent certifications, years, or level of direct, hands-on experience, or long-term project engagement.

Agency: Florida Housing Finance Corporation Division/Section/Unit: Data Management Unit

Printed Name: Van Gottel Title: Data Management Director

Signature  Date: Mar 22, 2024